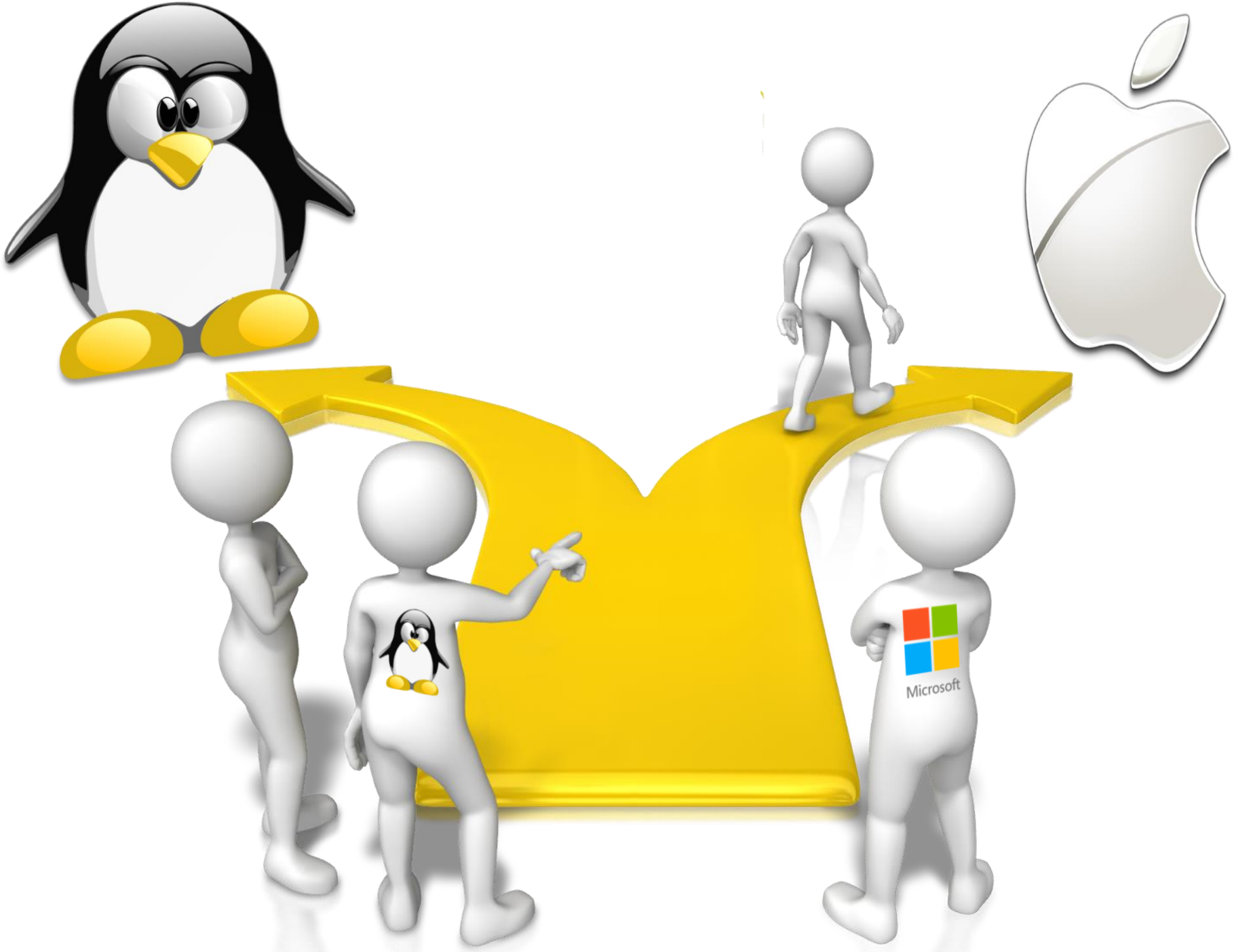
Enhancing difficult to reach users IT learning skills to better cope with technological change

Carlos Kiyan Tsunami, MD

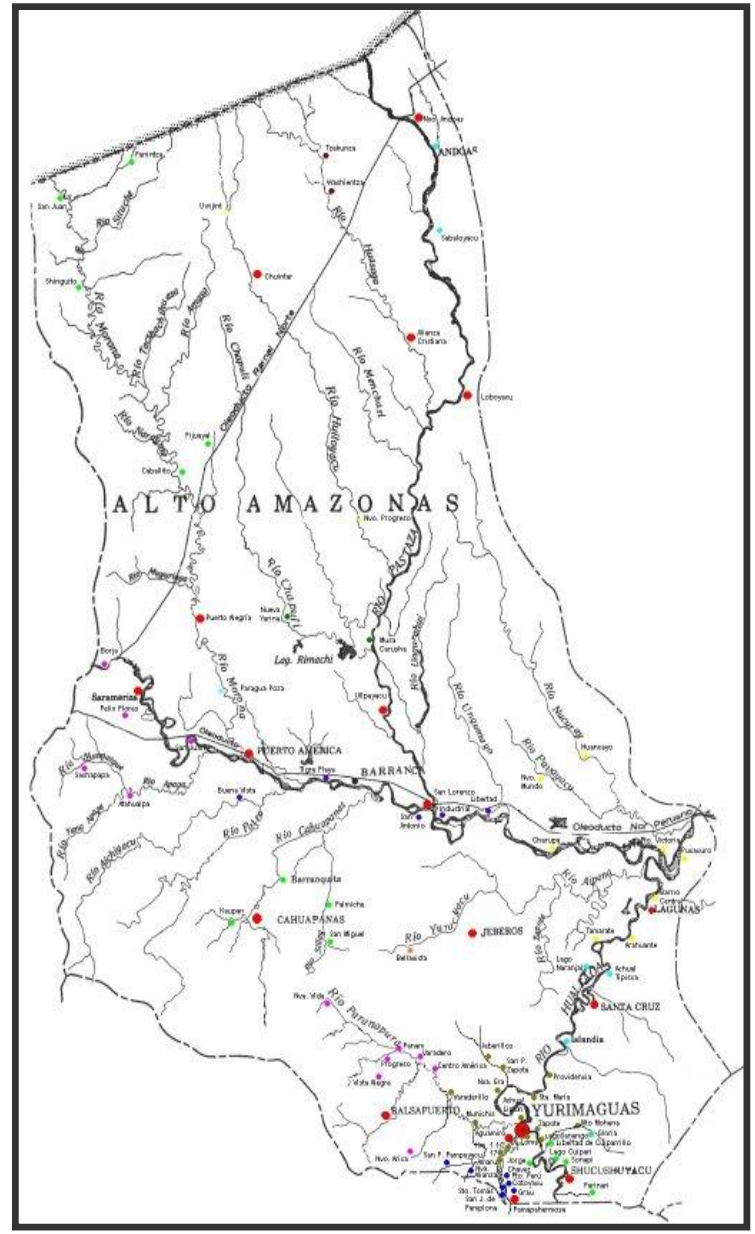
Start
Nate
Ralph
Misc
49°
San Francisco, CA
Partly Cloudy, 52°/41°
Weather
Mail
People
SkyDrive
Desktop
Editorial Roundtable: Revi...
CR-1
12:00 PM - 1:00 PM
27
Monday
Calendar
Maps
Store
Photos
Evernote
Video
Music
Internet Explorer
Xbox LIVE Games
wikiHow
Internet
Internet Explorer
E-mail
Outlook Express
Windows Media Player
Tour Windows XP
Files and Settings Transfer Wizard
All Programs
My Documents
My Recent Documents
My Pictures
My Music
My Computer
Control Panel
Set Program Access and Defaults
Printers and Faxes
Help and Support
Search
Run...
start
Log Off
Turn Off Computer
Recycle Bin
8:50 PM

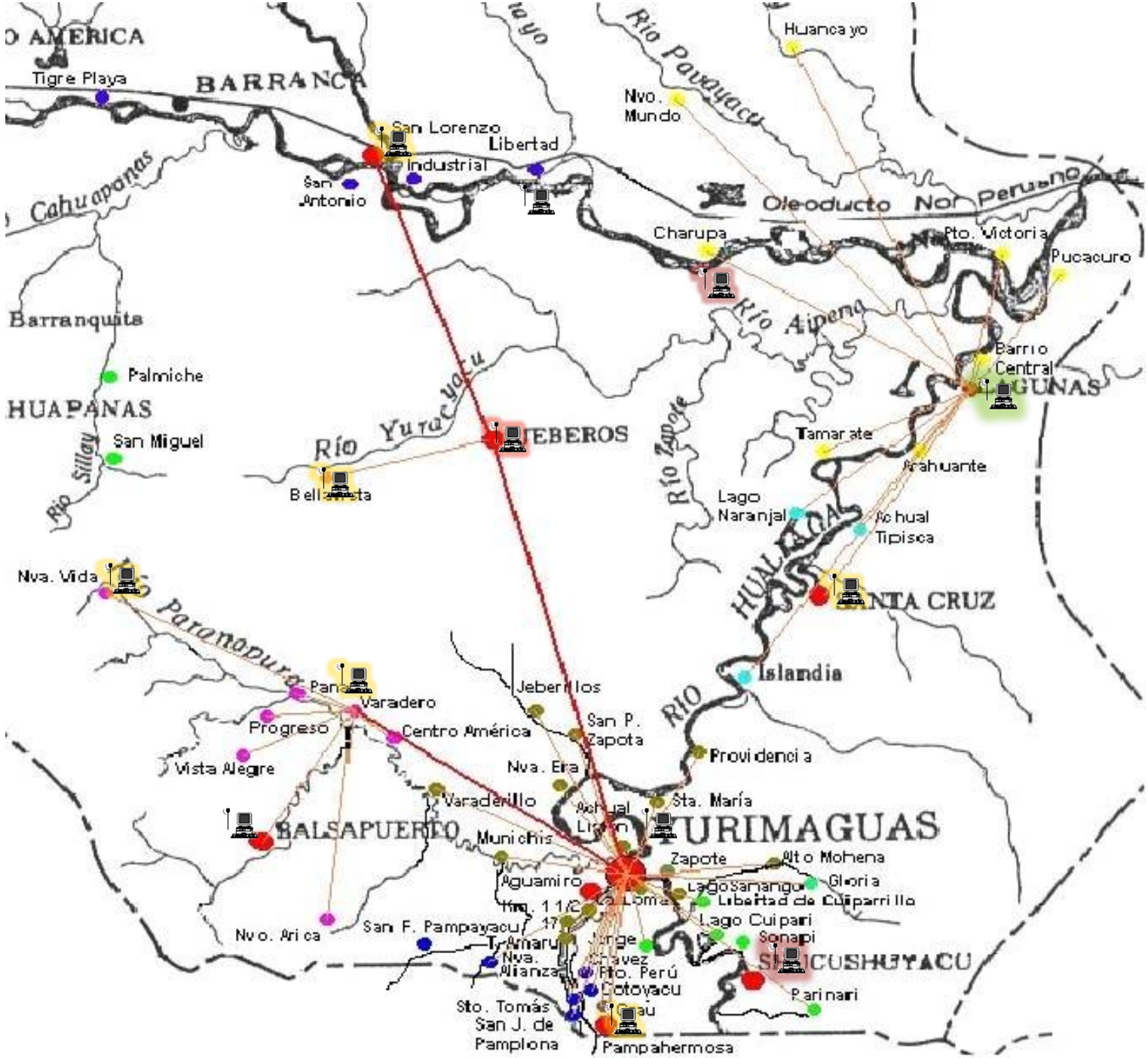

Microsoft

support.office.com
Office basics
Getting started
Office basics training roadmap
Downloadable PDF
Office
Get started with Office
5 Lessons
Office 365
What is Office 365?
4 Lessons
Download and install Office
6 Lessons
Office 2016
Create Office files
6 Lessons
Add and edit text
7 Lessons
Format text
5 Lessons

The Project

Ecuador
Colombia
Loreto
Brasil
OCEANO
PACIFICO
Chile
Laguna Quistococha
Iquitos
Alto Amazonas
Yurimaguas


A L T O A M A Z O N A S
PUERTO ARICA
BARRANCA
CAHUAPANAS
JEBEROS
LAGUNAS
SANTA CRUZ
SALSAPUERTO
YURIMAGUAS
SHUCUSHUYACU


O AMERICA
Tigre Playa
BARRANCA
San Lorenzo
Industrial
Libertad
San Antonio
Río Pauyacu
Nvo. Mundo
Huancayo
Oleoducto Nor Peruano
Charupa
Pto. Victoria
Pucacuro
Río Aipena
Barrio Central
GUNAS
Río Cahuapanas
Barranquita
Palmiche
HUAPANAS
San Miguel
Río Silley
Río Yuracyacu
JEBEROS
Bellavista
Río Zapote
Tamarate
Arahuante
Lago Naranjal
Achual Tipisca
HUALLAGA
Nva. Vida
NTA CRUZ
Río Paranapura
Islandia
RIO
Jeberillos
Pan
Varadero
Progreso
Centro América
San P. Zapota
Providencia
Vista Alegre
Nva. Era
Varaderillo
Sta. María
BALSAPUERTO
Municipio
URIMAGUAS
Zapote
Alto Mohena
Aguamiro
Lago Sanango
Gloria
La Loma
Libertad de Cuiparillo
Lago Cuipari
Nvo. Arica
San F. Pampayacu
Jorge Chavez
Sonapi
Nva. Alianza
Pto. Perú
SHUCUSHUYACU
Cotoyacu
Parinari
Sto. Tomás
San J. de Pamplona
Pampahermosa

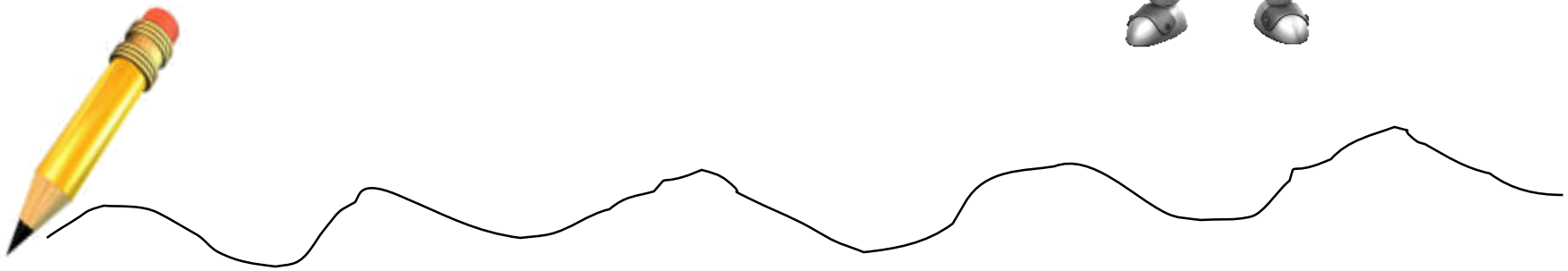
How would you train them?

10,000 BC – I want to eat

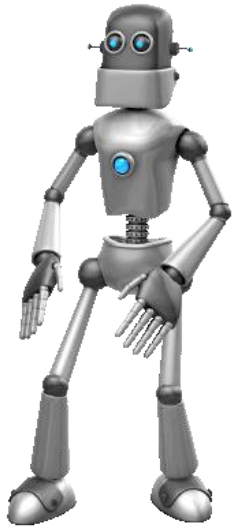
10,000 BC – I want to eat

A

B

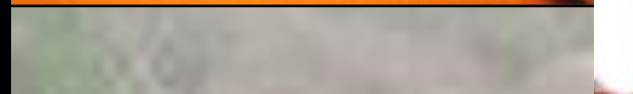


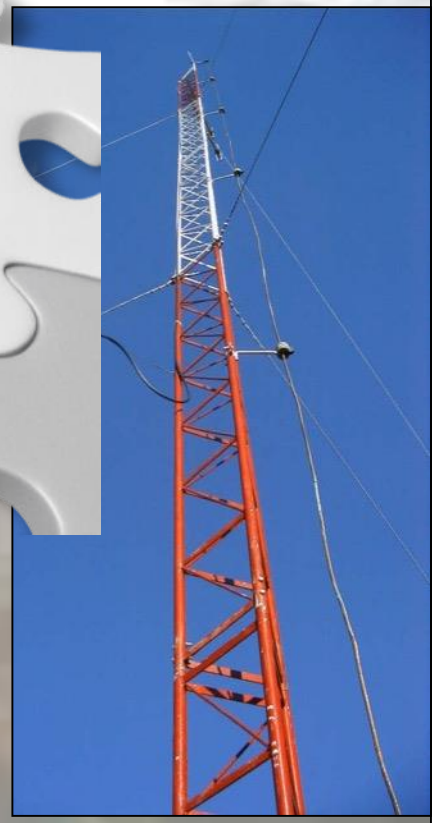
A



B

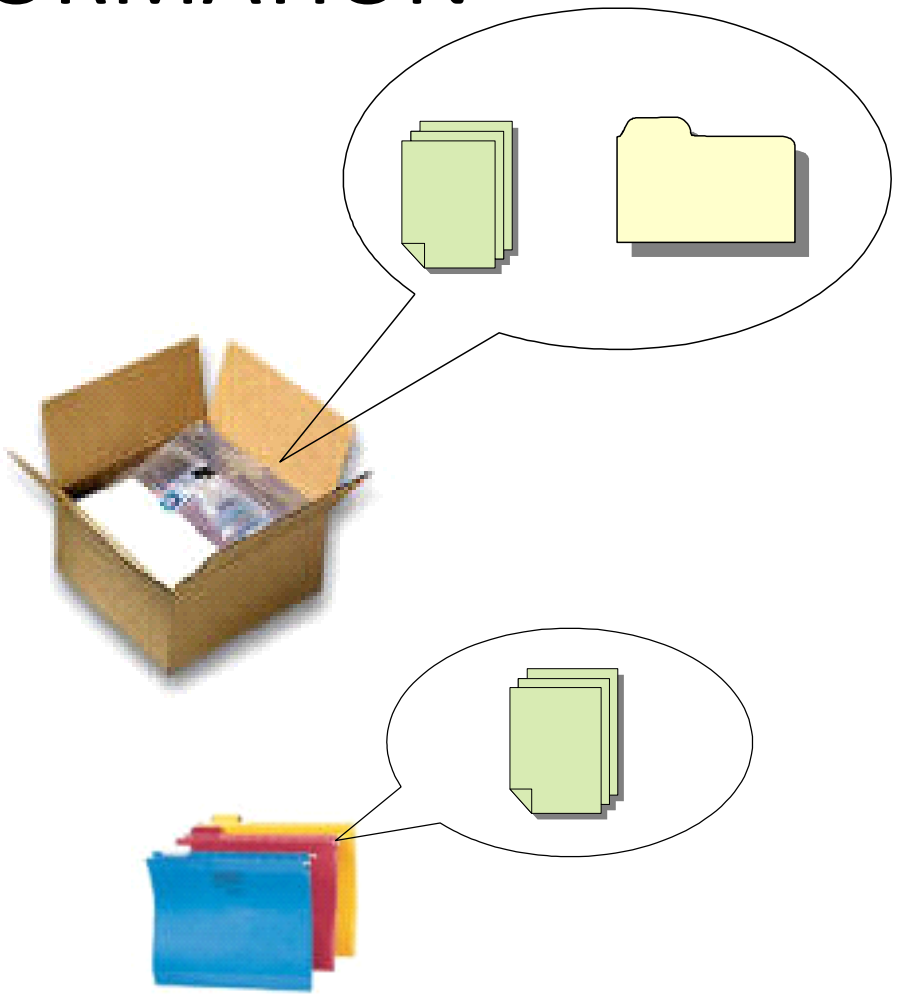
The
Puzzle
PRINCIPLE





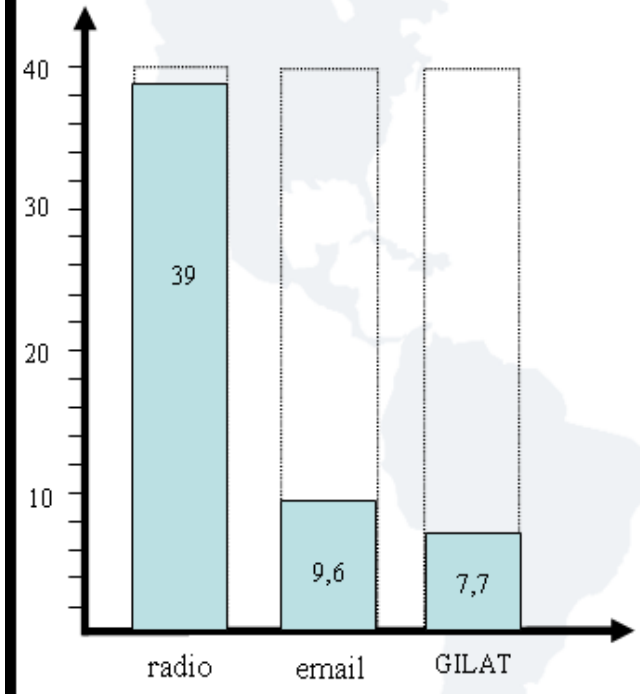
Connect and provide preventive maintenance to their equipment

ORGANIZE INFORMATION

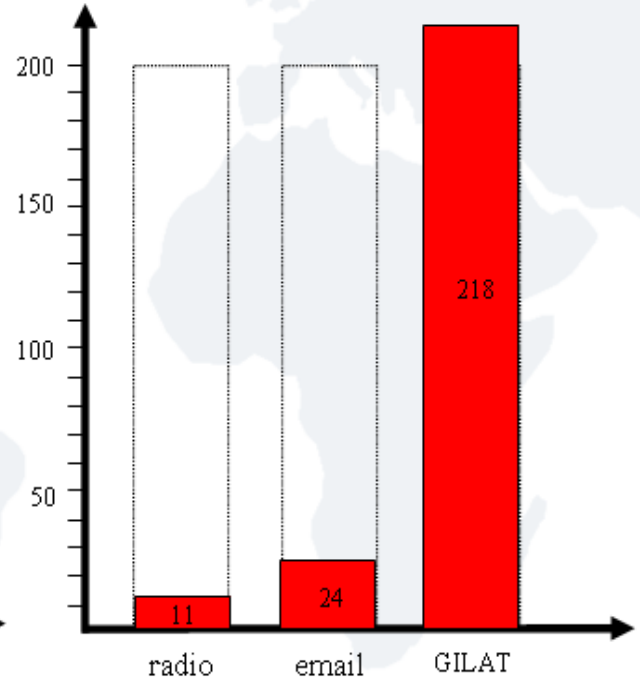


Evaluación a medio plazo

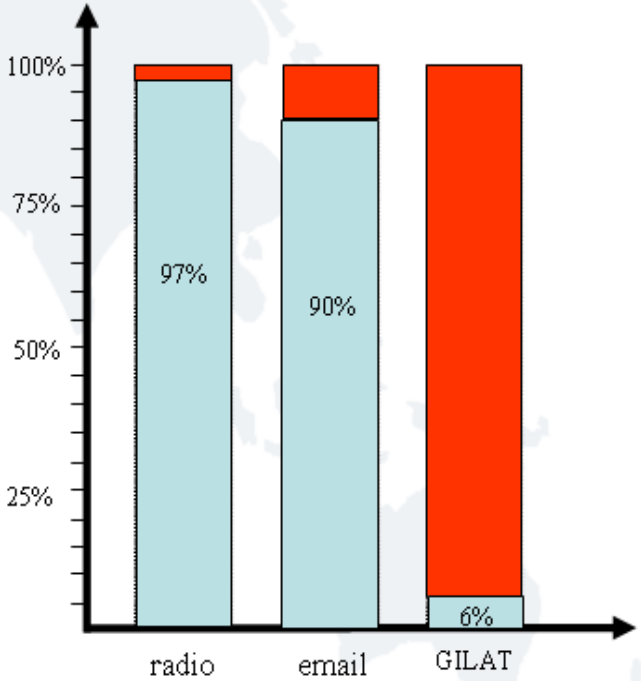
- Fiabilidad (disponibilidad)



Tiempo medio entre fallos (meses)



Tiempo medio de reparación (días)



Disponibilidad de equipos instalados

- Mantenimiento preventivo: 97% del personal lo realiza bien